

Right of Withdrawal for Consumers

In the case of distance contracts, consumers are entitled to a statutory right of withdrawal. A consumer as defined in Sec. 13 BGB means every natural person who enters into a legal transaction for purposes that predominantly are outside his or her commercial or professional freelance activities.

Cancellation policy

Right of withdrawal

You have the right to cancel this contract within 14 days without giving any reason. The revocation period is 14 days from the day of the conclusion of the contract. In order to exercise your right of withdrawal, you must inform us (Technische Akademie Esslingen e.V., An der Akademie 5, 73760 Ostfildern, Tel. +49 711 340 08-0, Fax +49 711 340 08-27, E-Mail info@tae.de) by means of a clear declaration (e.g. a letter sent by post or an e-mail) of your decision to withdraw from this contract. You can use the attached sample withdrawal form for this purpose, which is, however, not mandatory. To comply with the withdrawal period, it is sufficient that you send the notification of the exercise of the right of withdrawal before the expiry of the withdrawal period.

Consequences of the revocation

If you revoke this contract, we shall reimburse you all payments we have received from you, including delivery costs (with the exception of additional costs resulting from the fact that you have chosen a type of delivery other than the most favorable standard delivery offered by us), without undue delay and no later than within fourteen days from the day on which we received the notification of your revocation of this contract. For this repayment, we will use the same means of payment that you used for the original transaction, unless expressly agreed otherwise with you; in no case will you be charged for this repayment. If you have requested that the service should begin during the withdrawal period, you shall pay us a reasonable amount corresponding to the proportion of the services already provided up to that point in time at which you notify us of the exercise of the right of withdrawal with regard to this contract, compared to the total scope of the services provided for in the contract.

Withdrawal form

If you wish to withdraw from the contract, please complete this form and return it to:

Technische Akademie Esslingen e. V.
An der Akademie 5
73760 Ostfildern
info@tae.de

I / we hereby withdraw from the event contract concluded by me / us for the provision of the following service:

.....
Event title

.....
Event number

.....
Event date

.....
Order date

Consumer Information

.....
Consumer name

.....
Consumer address

.....
Date

.....
Signature (only for printed communication)